

# Terms and conditions

All quoted rates are in EURO (€) per room per day on bed and breakfast terms including all taxes.

## **Check-in Check out Policy**

Check in after 14:30pm Check out 10:30am

Early arrivals and late departures can be arranged at additional cost and subject to availability. Contact <a href="mailto:res@petitpalais.com.cy">res@petitpalais.com.cy</a>

#### Children

Baby cot free of charge sharing parents' room

Child 3yo to 12yo €30 per night on b/b

Child 13yo or more €40 per night on b/b

**Pet - €**40 per night <u>Special terms & conditions link</u>

### **Payments**

Major debit/credit cards, cash payments and bank transfers are accepted. Personal cheques or currencies are not accepted.

## Reservations, Cancellations, No shows

Credit/Debit card guarantee is required to secure your reservation. The Hotel reserves the right to pre-authorise credit/debit cards prior to the guest's arrival.

- 1. All reservations require a hundred percent (100%) prepayment.
- 2. Cancellations made more than 14 days prior to arrival will have no charge
- 3. Cancellations made less than 13 days prior to arrival will be charged with one night's accommodation fees.
- 4. If the reservation is made within 7 days of arrival, a full non-refundable payment is required.
- 5. For 'no shows' the full amount will be payable.
- 6. In cases of multiple modifications/cancellations on a reservation, the hotel may ask for 100% prepayment of the total reservation value and then issue a voucher equal to the value paid which will be valid for the next 3 months.
- 7. The hotel reserves its right to decline:
  - a. a modification on existing reservation
  - b. a refund on cancellation